

Lightbulb Qtr 4 2021/2022 Performance Dashboard

Chart 1: DFG Completion Times YTD by No of Weeks

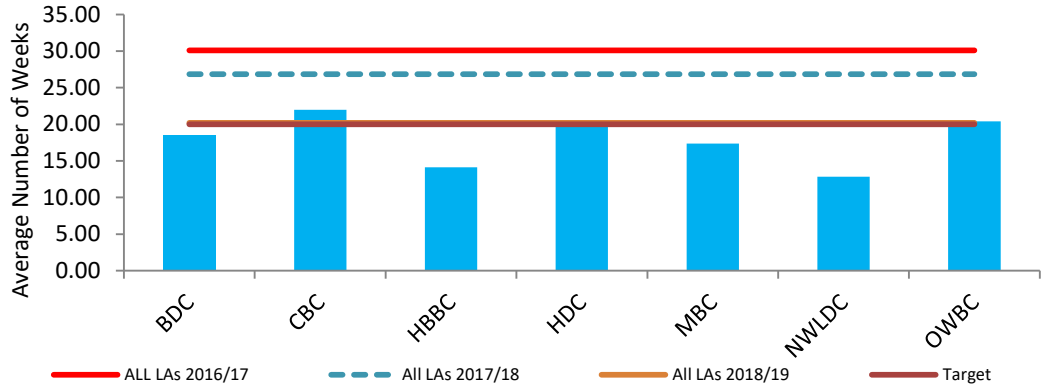


Chart 2: No of DFG's Completed by Cost by District YTD

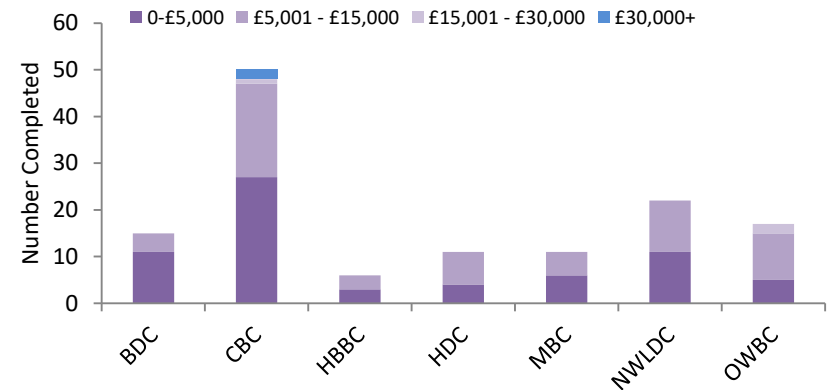


Chart 3: DFG Dropout % Over Time

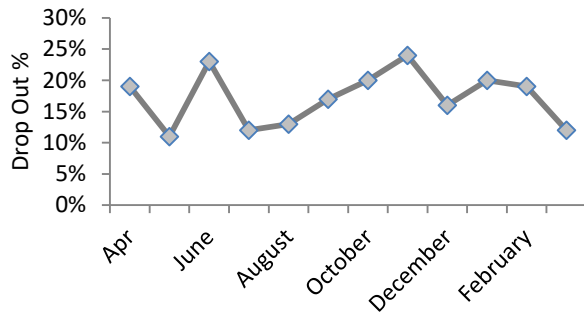


Chart 4: Reason for Dropout by QTR

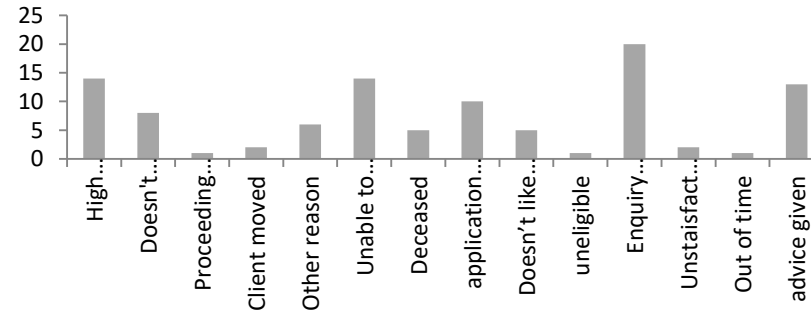


Chart 5: Customer feedback from scores on

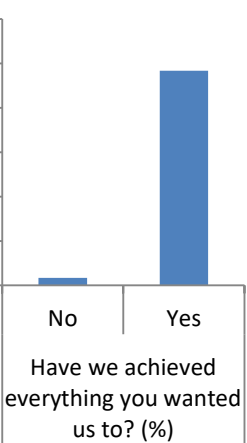
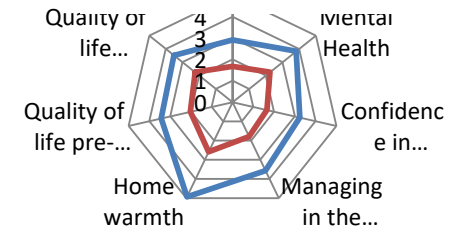


Chart 7: End to End Times - No of Weeks

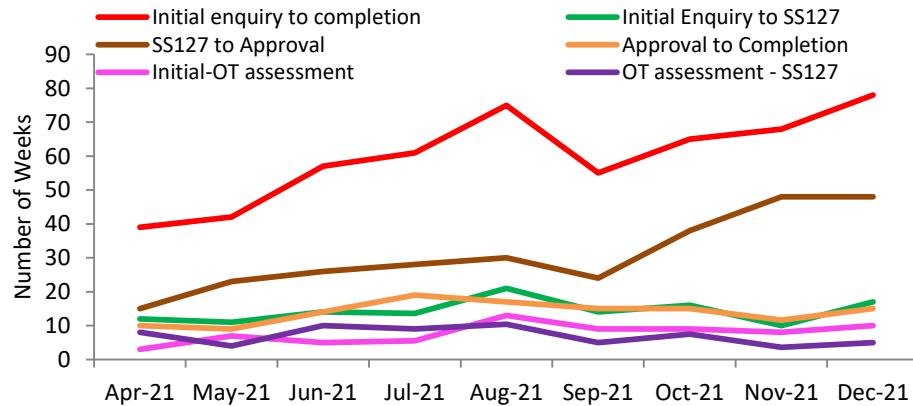


Chart 8: Total Value of DFGs paid in 21/22 by District YTD



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